



## PROJECT INFORMATION

**Existing Heating System Fuel** (What did you replace or what are you avoiding?):

Oil  Propane  Electric  Natural Gas  Wood  Wood Pellets  Other \_\_\_\_\_

**Describe Existing Heating Type:**

Electric Resistance  Furnace  Boiler  Packaged Heat Pump  Split System Heat Pump  Other \_\_\_\_\_

**Will New Equipment Replace Existing System:**  Yes  No      **New Construction:**  Yes  No

**Equipment Will Supplement Existing System?**  Yes  No      **Home Occupancy:**  Year Round  Seasonal/Vacation Home

**Describe Existing Cooling Type:**  Split  Packaged  Room  None

**Status of Existing Equipment:**  Removed by contractor  Left in place  Decommissioned by contractor  Not applicable (new construction)

**Building Type:**  Single family detached  Residential Attached (duplex, row, townhome or multifamily)

Multifamily (5 or more apartments)  Small Commercial

Number of floors per building (not including basement) \_\_\_\_\_ Year building built: \_\_\_\_\_

### ASHP (for multiple equipment please use added table at the end of the application)

AHRI Reference Number:	Equipment Manufacturer:
ASHP Indoor Model Number:	ASHP Outdoor Model Number:
ASHP Outdoor Serial Number:	Supplemental Electric Heating Included: <input type="checkbox"/> Yes <input type="checkbox"/> No
SEER:	HSPF:
System Type and Controls (MSHP):	

### GSHP

AHRI Reference Number:	Equipment Manufacturer:
GSHP Model Number:	GSHP Serial Number:
Heat Pump Loop Type (DX/Closed Loop/Open Loop):	Pumping Control (constant, staged, variable):
Pumping Power (watts/nominal rated ton):	GSHP COP (full load when installing a WWHP):
GSHP rated EERs (full and part):	
Type of AHRI rated data provided: (GLHP/GWHP)	System Type (water-to-water/water-to-air)

### HPWH

AHRI Reference Number:	Equipment Manufacturer:
HPWH Model Number:	HPWH Serial Number:
Existing DHW Fuel Replaced: <input type="checkbox"/> Yes <input type="checkbox"/> No	Tank Volume (gallons):   Number of Occupants:

### Sizing (for multiple equipment please use added table at the end of the application)

Equipment Heating Capacity @ Design F (Btuh):	Equipment Heating Capacity @ 5F (Btuh):
Building Heating Load @ Design F:	Building Cooling Load @ Design F:
What is calculated sizing ratio:	Total System Heating Capacity @ Design F:
Total System Cooling Capacity @ Design F:	Heating Load of Zone served by this equipment:
Cooling Load of Zone served by this equipment:	

Category	Description	Target Segments	Eligible Technologies	Eligibility Criteria
1	ccASHP: Partial Load Heating	Residential, Multi-Family, Small Commercial	MSHP	<ul style="list-style-type: none"> <li>Each unit in system must be on the Northeast Energy Efficiency Partnership ccASHP Product and Specification List ("NEEP Product List").</li> <li>Total heat pump system heating capacity is &lt;300,000 British Thermal Units per hour ("Btu/h")</li> <li>Total heat pump system heating capacity satisfies &lt;90% of the building's design heating load ("BHL")</li> </ul>
2	ccASHP: Full Load Heating	Residential, Multi-Family, Small Commercial	Central ccASHP, MSHP	<ul style="list-style-type: none"> <li>Each unit in system must be on the NEEP ccASHP Product List.</li> <li>Total heat pump system heating capacity is &lt;300,000 Btu/h For central ASHPs installed with a back-up furnace in the same cabinet, the back-up furnace must have capacity &lt;225,000 Btu/h.</li> <li>Total heat pump system heating capacity satisfies 90%-120% of the BHL</li> </ul>
3	GSHP: Full Load Heating	Residential, Multi-Family, Small Commercial	GSHP	<ul style="list-style-type: none"> <li>Each heat pump in the system must be ENERGY STAR certified and meet or exceed ENERGY STAR Tier 3 Geothermal Heat Pump Key Product Criteria.</li> <li>Total heat pump system heating capacity is &lt;300,000</li> <li>Total heat pump system heating capacity satisfies 90%-120% of the BHL</li> <li>Ground loops must comply with applicable New York Department of Environmental Conservation ("NY DEC"), New York City ("NYC"), and International Ground-Source Heat Pump Association ("IGSHPA") standards</li> <li>This category covers only ENERGY STAR certified systems with closed-loop ground heat exchangers. Systems that meet ENERGY STAR criteria but are not ENERGY certified and systems with open loop ground heat exchangers may qualify for Category 4, below.</li> </ul>
4	Custom Incentive	Residential, Multi-Family, Small Commercial, Large C&I	Central ccASHP, MSHP, VRF & GSHP	<ul style="list-style-type: none"> <li>All VRF systems</li> <li>ASHP, MSHP and GSHP systems with three-phase heat pump equipment or with total system heating capacity <math>\geq 300,000</math> Btu/h</li> <li>If all individual appliances in a MSHP system in this category are on the NEEP Product List, the system is eligible.</li> <li>If all individual units in a GSHP system in this category are ENERGY STAR Tier 3 certified, the system is eligible.</li> <li>Central ccASHP and VRF systems with heating capacities <math>\geq 65,000</math> Btu/h and &lt; 240,000 Btu/h must meet or exceed ENERGY STAR Light Commercial HVAC Key Product Criteria.</li> <li>Installed systems must satisfy the dominant HVAC load for the building, per applicable code. If the building has a higher BHL than BCL, the system must be sized to satisfy BHL. If the building has a higher BCL, the system must be sized to satisfy BCL.</li> <li>Eligibility for all other systems 1) within this category and 2) other technologies (e.g., commercial water-source heat pump system) will be determined on a case-by-case basis via project-level analysis.</li> <li>Requires confirmation of projected MMBTU savings to determine incentive amount.</li> </ul>
<b>Water Heating</b>				
5	HPWH (< 120 gallons of tank capacity)	Residential, Multi-Family, Small Commercial	HPWH	<ul style="list-style-type: none"> <li>ENERGY STAR<sup>®</sup> Certified HPWH</li> </ul>
6	Commercial HPWH (> 120 gallons of tank capacity)	Multi-Family, Large C&I	HPWH	<ul style="list-style-type: none"> <li>ENERGY STAR<sup>®</sup> Certified HPWH</li> </ul>
7	GSHP Desuperheater	Residential, Multi-Family, Small Commercial	Optional Component to GSHP systems	<ul style="list-style-type: none"> <li>Installed as integral component in an eligible Tier 3 ENERGY STAR<sup>®</sup> certified GSHP</li> </ul>
8	Dedicated domestic hot water (DHW) Water-to-Water Heat Pump (WWHP)	Residential, Multi-Family, Small Commercial	Dedicated DHW WWHP	<ul style="list-style-type: none"> <li>Can be integrated into an eligible ENERGY STAR certified GSHP or installed as a separate, Tier 3 ENERGY STAR certified WWHP.</li> <li>Must meet 100% of water heating load</li> </ul>
9	Simultaneous Installation of Space Heating & Water Heating	All	HPWH plus others	<ul style="list-style-type: none"> <li>Category 2 ccASHP: Full Load Heating project that opts to add on a HPWH meeting the criteria in Category 5</li> </ul>

\*AHRI = Air-Conditioning, Heating, and Refrigeration Institute \*\* NEEP = Northeast Energy Efficiency Partnership

National Grid is not responsible for the maintenance of the Heat Pump system OR the legacy heating system.

## Total Incentives and Contractor Reward

Category	Quantity Installed	Total Incentive	Technology	Incentive	Contractor Reward (from Incentive)
1			ccASHP: Partial Load Heating	\$500 / outdoor condenser unit	\$100/outdoor condenser unit
2			ccASHP: Full Load Heating	\$1,000 / 10,000 BTUH of maximum heating capacity at NEEP 5°F	\$500/ project
3			GSHP: Full Load Heating	\$1,500 / 10,000 BTUH of full load heating capacity as certified by AHRI	\$500/ project
4			Custom Incentive	\$80 / MMBTU of annual energy savings	N/A
5			HPWH (< 120 gallons of tank capacity)	\$700 / unit	N/A
6			Commercial HPWH (> 120 gallons of tank capacity)	\$80 / MMBTU of annual energy savings	N/A
7			GSHP Desuperheater	\$100 / unit	N/A
8			Dedicated domestic hot water (DHW) Water-to-Water Heat Pump (WWHP)	\$900 / unit	N/A
9			Simultaneous Installation of Space Heating & Water Heating	\$250 / Additional bonus per combination installation	\$250/ project

## ASHP (for Multiple Equipment)

ASHP Reference Number:	Equipment Manufacturer:	
ASHP Indoor Model Number:	ASHP Outdoor Model Number:	ASHP Outdoor Serial Number:
ASHP Outdoor Serial Number:	Supplemental Electric Heating Included: <input type="checkbox"/> Yes <input type="checkbox"/> No	
SEER:	HSPF:	
System Type and Controls (MSHP):		

## Sizing (for Multiple Equipment)

Equipment Heating Capacity @ Design F (Btuh):	Equipment Heating Capacity @ 5F (Btuh):	Building Heating Load @ Design F:
Building Cooling Load @ Design F:	What is calculated sizing ratio:	
Total System Heating Capacity @ Design F:	Total System Cooling Capacity @ Design F:	
Heating Load of Zone served by this equipment:	Cooling Load of Zone served by this equipment:	

## WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a participating contractor has installed the listed energy efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. Customers may not apply for or receive multiple incentives for the same measure from another gas or electric utility. Program offerings are subject to change without notice. I understand that some restrictions may apply. National Grid reserves the right to conduct field inspections to verify installations.

DATE	CUSTOMER / SITE OWNER NAME (PRINT)	CUSTOMER / SITE OWNER SIGNATURE
		X
DATE	CONTRACTOR NAME (PRINT)	CONTRACTOR SIGNATURE
		X

## TERMS AND CONDITIONS

### National Grid Terms and Conditions

- Attestation** – I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a qualified installer has installed the listed energy efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of New York residential electric customers of National Grid. Customers may not apply for or receive multiple incentives for the same measure from another gas or electric utility. Program offerings are subject to change without notice. I understand that some restrictions may apply. National Grid reserves the right to conduct field inspections to verify installations. I acknowledge that National Grid, its company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I understand that any omissions, misrepresentations or inaccuracies on this application may be a basis for a rebate denial, and I assume full liability for any misrepresentations I make regarding this application.
- Customer Eligibility** – Eligible customers must be an electric customer of National Grid with an active utility account or have proof of ownership of a property served by National Grid. Each Customer must provide a valid utility account number.
- Submission Deadline** – Rebate applications must be filled out completely, signed, accompanied by dated itemized receipt(s) and proof of ownership (when necessary). All rebated equipment must be installed within one year of the application date.
- Equipment Eligibility** – A Participating Contractor must install the Heat Pump. National Grid will not pay for any Heat Pump that is not listed in the Program documents or Application. There will be no substitute Heat Pump unless the substitute is approved by National Grid in advance of installation. All Heat Pumps must be installed in conformance with federal, state, and local code requirements.
- Double Dip** – Customers may not apply for or receive multiple incentives for the same measures from another gas or electric utility, or NYSERDA, with the exception of adder incentives designated by National Grid as such that support additional, separate energy efficiency goals.
- Changes to Residential Rebate Program, Program Changes** – National Grid reserves the right to change, modify, or terminate this Program at any time without any liability except, as expressly stated herein. National Grid will honor all written commitments made to the Customer prior to the date of any change, modification or termination of this Program, provided the installation of the Heat Pump is completed prior to the date of such change, modification or termination. Correction requests to rebate applications that have already been processed and paid must be made within 30 days of the date the rebate check was mailed to the customer. Correction requests received after 30 days from the mail date of the rebate check will not be honored.
- Contractor Verification** – Eligible equipment must be installed by a contractor associated with the NYS Clean Heat Statewide Heat Pump Program, with the exception for Heat Pump Water Heaters.
- Warranties** – (a) The Customer may have other warranty rights that may be provided by the manufacturer of the Heat Pump materials installed under the Program. Customers, however, may exercise such rights only against the manufacturer, and not against National Grid or its affiliates. (b) National Grid disclaims all expressed or implied warranties or guarantees that the installation, use or operation of any of the Heat Pump will result in any level of savings or result in any measurable energy related benefit. (c) National Grid does not endorse, guarantee or warrant any particular manufacturer or product. Except to the extent explicitly set forth in these Terms and Conditions and the Program documents, National Grid disclaims all warranties, whether express or implied (including, without limitation, warranty of merchantability and fitness for particular purpose), for any product or service in connection with the Program.
- Property Rights** – Rebate applicants hereby represent and warrant that if they do not own the property where the eligible equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property to have the eligible equipment installed. If you are a landlord and own the property where the equipment is to be installed, you must contact your respective utility to request a rebate application. National Grid Heat Pump Hotline is 1-888-889-7207. You must also provide proof of ownership (such as a tax bill or water bill) that includes the address where the eligible equipment is installed. If you do not own the property where the equipment is to be installed, you must have the right or permission from the property owner to install the equipment.
- Tax Liability** – National Grid is not responsible for any taxes which may be imposed on the Customer as a result of Heat Pump installed or the Customer's participation in the Program.

11. **Liability & Release, Limitation of Liability** – Except for property damage, personal injury or death caused by the negligence of subcontractors, subcontractors will not be liable to the Customer for any damages whatsoever under this Application/Agreement. National Grid and its affiliates shall have no liability whatsoever in connection with the Program and the Heat Pump. Rebate recipients hereby release and shall indemnify and hold harmless National Grid for any damages in contract, tort (including negligence), or otherwise caused by any activities associated with these Terms and Conditions or the Program. In no event shall National Grid be liable for any consequential, special or incidental damages.
12. **Customer Information** – The Customer hereby authorizes National Grid to release their energy use information to energy efficiency program administrators and/or designees, including the New York State Energy Research & Development Authority "NYSERDA"), understands that such information will be kept confidential and used only for the purposes of Program evaluation, determining Program eligibility and energy savings during the duration of 1/1/2020-12/31/2025. The Customer agrees that National Grid may provide Customer information including name, address, account number, energy consumption data and energy savings to a third-party contractor for evaluation purposes. Such third-party contractor shall keep Customer information confidential. Customer information may also be provided to federal and state governmental and regulatory agencies.
13. **Installation Verification/Consent and Visits to the Residence** – (a) The Customer agrees to provide National Grid (and its subcontractors) access to the Residence for pre-installation, installation and follow-up visits. (b) Customer agrees to authorize access to the residence in order to install the Heat Pump (including any pre and post installation visits). Advance notice will be given before installation or inspections. (c) The Customer agrees to coordinate with its subcontractor for access to the residence. Such visit(s) will be at a time convenient to the Customer made with reasonable advance notice given to the Customer by National Grid. (e) The Customer understands that the purpose of the follow up visit(s) is to provide National Grid with an opportunity to review the operation of the Heat Pumps for quality control and Program evaluation purposes only. Such inspections or follow up visits do not include any type of safety review. (e) National Grid is under no obligation to; (i) make follow up visits, (ii) review the operation of the Heat Pump or (iii) make any suggestions of any kind to Customer.
14. **Disputes** – National Grid will have sole discretion to decide on the final resolution of any Program issues, including but not limited to, Program eligibility requirements or incentives.
15. **Misc.** – (a) The Application, these Terms and Conditions and the Program materials together make up the entire Agreement between the parties and supersedes all other communications and representations. In the event of a conflict between these Terms and Conditions and any Program materials, these Terms and Conditions shall govern. (b) The Customer acknowledges that the Program contractors or subcontractors performing services related to the Program are not authorized to make any agreement or representation on behalf of National Grid, and that National Grid will be bound only by an authorized representative of a Company on only that Company's behalf. (c) There shall be no amendment or modification to these Terms and Conditions or any Program materials unless such is made by National Grid. (d) Except to the extent expressly stated in this Agreement, these Terms and Conditions do not grant any rights to any third parties. (e) These Terms and Conditions are governed by the laws of the State of New York.